



MAKE YOUR FUTURE

We believe that our clients' future depends on better meeting their customers' needs. At Assurity we use our skills and extensive experience to help our clients develop their business and make their future in a fast-changing digital world.

We partner with the country's largest organisations and government agencies collaborating with them and guiding them on their digital transformation journeys, delivering proven capabilities to enable them to innovate, deliver complex projects with quality and speed, and improve the efficiency and effectiveness of their operations.

OUTCOMES WE DELIVER

We take a human-centered approach to everything we do, and co-design the right outcomes with our clients. We achieve this through the formation of unique solutions teams from our **analysis, testing, DevOps, design thinking, intelligent process automation, agile, customer experience** and **education** service lines.

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Offices in
Wellington,
Auckland &
Christchurch

220

Consultants
serving clients'
needs in NZ

54

NPS¹
(Net Promoter
Score) – Rated as
world-class

1800

Projects
successfully
completed

180

Graduates from our
graduate program
since its inception
in 2006²

¹ Against a New Zealand IT Services benchmark average of 4 (Source: 2020 NPS® Industry Benchmark – New Zealand)

² Voted multiple times as one of the top graduate employers in NZ by NZAGE and Grad New Zealand

OUR CORE CAPABILITIES



Agile

Supporting organisations with Agile:

- Transformations
- Maturity assessments
- Practices and tools
- Values and principles
- Coaching, facilitation and support



Lean Testing

Supporting a quality delivery with:

- Test Strategy and Management
- Test Delivery
- Performance Testing
- Automated Testing
- Test Coaching



Design Thinking

Customer centric practices to:

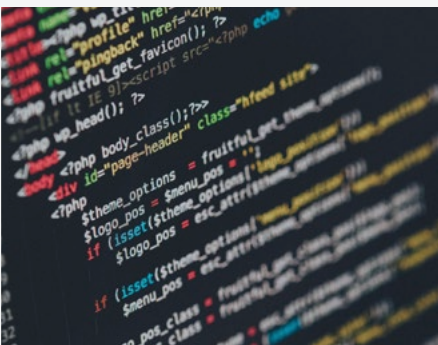
- Establish deep customer empathy
- Uncover the most pressing problems
- Structure ideation around real problems
- Product strategy development



Intelligent Process Automation

Supporting automation with:

- Frameworks to discover, identify and analyse root cause of process bottlenecks
- Solution design and implementation
- Integration services



DevOps

Helping teams efficiently and reliably:

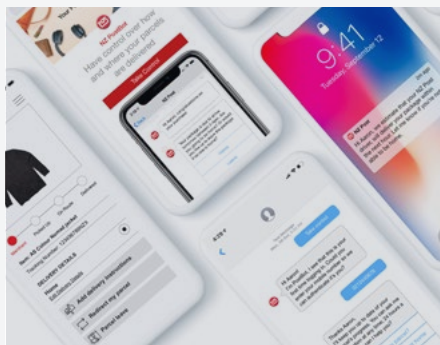
- Automate Infrastructure as Code
- Develop quality solutions
- Continuously build, integrate, test and deliver systems
- Operate resilient, robust, reliable systems



Business Analysis

Unlocking business value with continuous improvement practices:

- Business discovery
- Process mapping and reengineering
- Solution design
- Impact mapping
- Lean waste reduction practices
- Strategic decision support



UI/UX Design

User centric practices to:

- Test and learn with real customers without the financial risk of launching products



Education

Tailored courses encapsulating:

- Training by practitioners in our core capabilities
- ICAgile, Scrum.org and SAFe accreditation
- Activity rich immersive learning

Our Clients

Over the past 15 years we have had the privilege of partnering with more than 350 diverse New Zealand businesses spanning the public and private sector.



Our Partnerships

As one of NZ's leading independent technology services provider, we have the expertise and proven track record working with global technology players, including Microsoft, CloudBees, PagerDuty, Sumologic, UiPath, Automation Anywhere.



MICROSOFT DYNAMICS 365 DELIVERY

BACKED BY PROVEN TESTING AND QUALITY ASSURANCE (QA) SERVICES PROVIDED BY ASSURITY

Assurity is a Microsoft Gold partner and a co-sell ready partner. We enable quality project outcomes of Microsoft Dynamics 365 implementations through three key cornerstones of Assurity’s testing framework which are applied throughout the entire lifecycle of Microsoft enterprise projects. These are ‘Discover, Deliver and Maintain’, each underpinned by specific service capabilities embracing the DevOps and Agile approaches.

PHASES

DISCOVER

DELIVER

MAINTAIN

SERVICES

Solution Discovery - Establish the goals and scope of the project to equip the team for success

Technical Discovery - Understand the architectural landscape as well as the integration and migration implementation approaches

Business Process Discovery - Understand current business processes, fit/gap analysis and potential customisations

Non-functional requirement analysis - Evaluate non-functional requirements e.g. Performance testing, automated regression

Maturity assessment - Understand client maturity and capabilities to utilise and/or increase capability during delivery

Approach - Understand the project approach, explore approach methods, standards and assets for reuse to fit client needs

Test team on boarding - Onboard the test team (internal and external) to understand context and solution. Setup for prep and execution

Test Planning and Business Scenarios - Detailed planning of each workstream or phase based on project approach, current business flow etc

Test Scripting and Execution - Documenting and executing tests based on business priorities and delivery plan

User Acceptance Testing (UAT) - Prep, manage and support business users to test the solution by business unit and End to End

Non-Functional testing - Performance test solution and build business critical automated regression suite.

Production readiness - Exit and summary reports. Handover for operational support

Future Ready - Understand and plan for future releases from Microsoft. Ability to run and maintain the automated regression suite, manually test new functions

Integration and dependencies updates - To test and integrate all dependencies to ensure the full End to End process are not impacted

Monitoring and performance - Ongoing performance testing to ensure performance is not compromised regardless of version upgrades fixes

On-boarding additional Microsoft components - Focus on migrating and testing other additional components as they are integrated to the main solution/application

DELIVERABLES

- Test approach and strategy
 - Resource plan and allocation
 - Budget forecast
 - Business prioritised testing
- Functional test plan and test scripts
 - Non-functional (performance) test plan and test scripts
 - Automation test plan and test scripts
 - Regular progress reports
 - Test Summary reports – functional and non-functional
 - UAT Test plan
 - UAT check list and UAT Summary report
 - Input to Microsoft check list for Go/No Go
- Operational documentation / artefacts
 - Test coaching materials (eg: ‘How to’ guides & videos
 - Microsoft task guides

OUR SUCCESS

PARTNERING NZ ORGANISATIONS TO DELIVER THE BEST BUSINESS OUTCOMES

We have a team of Microsoft Dynamics 365 certified consultants and are well placed to provide proven testing and QA services to ensure the successful implementation of Microsoft Dynamics 365 projects. Here are some of the local NZ projects our team had been involved with and the outcomes achieved.

A leading farming equipment manufacturer and distributor

Requirements:

Assurity was appointed to provide comprehensive testing services throughout the project to ensure a successful roll-out. MS Dynamics 365 (Finance & Operations) was selected as this client's solutions.

Services delivered:

- Feature/requirement level testing
- Smoke Testing
- System Integration Testing (SIT)
- End to end testing
- User Acceptance Testing Support (UAT)
- Security role (authorisation) verification
- Overall test management

Outcomes achieved:

- Experienced Dynamics 365 test consultants improved outcomes over their short duration
- Proven Dynamics test practices accelerated knowledge transfer and overall system comprehension
- Security role verification prevent unauthorized access to data/functionality (one of the critical aspect for the project)
- Integrated well with the matrix team of implementation partners and client's business for a successful rollout on a challenging project!

A leading entertainment service provider

Requirements:

Assurity was appointed to provide testing services across a Microsoft Dynamics 365 (Finance & Operations) ERP transformation programme of work. Assurity was responsible for providing testing services across the entire solution end-to-end. This covered testing of hundreds of business processes across Finance, Supply Chain and Production. It also included testing of many integration pipelines end- to-end as well as the migration testing of multiple data entity pipelines.

Services delivered:

- Established testing management and test delivery processes that helped deliver the programme effectively with full transparency
- Built an integrated team of business SME testers and professional testers to help deliver all testing activities across the various testing streams
- Delivered an effective approach to test the business processes in an integrated manner end-to-end across the different Microsoft Dynamics 365 modules, integration pipelines to external systems and using migrated data
- Test completion across all streams with full documentation of execution results and defects
- Full set of regression test cases that can be reused by the client

Outcomes achieved:

- Provided transparency to our stakeholders on overall quality and health of delivery
- Delivered to set timelines
- Highlighted risks in a timely manner

A public service department

Requirements:

Assurity was appointed to provide quality oversight throughout the project and regional project leadership to ensure effective collaboration, project quality assurance and successful roll-out of the Microsoft Dynamics 365 implementation (CRM module).

Services delivered:

- Project Lead – Auckland Region
- Product owner (interim)
- Project status reporting
- SME negotiation and allocation
- Quality approval of project artefacts
- User Acceptance Test management (UAT)

Outcomes achieved:

- Effective project representation and main point of contact in Auckland
- Improved and consistent communication across all regions
- Clear and up-to-date view of project status delivered weekly
- A business-endorsed approach to requesting and assigning business SMEs to the project
- Quality oversight across all project artefacts