

# AGILE COACHING

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## DESCRIPTION

The course certification focuses primarily on the mindset, roles and responsibilities of an Agile Coach. After certification, the attendee will be able to differentiate between and among mentoring, facilitating, consulting, teaching and coaching. They will also gain the skills needed to create a safe environment for meaningful collaboration and healthy conflict resolution within an Agile team.

This certification introduces participants to team development concepts around starting and growing teams, while paying particular attention to team dynamics and the surrounding organisational system.

A key part of this certification focuses on developing an understanding of the Professional Coaching skillset and the value of honing these skills to serve individuals on an Agile team.

## LEARNING OUTCOMES

At the end of this course, attendees will understand:

- The Agile Coaching Mindset
- Responsibilities and Skills of the Coach
- The Coaching Stance
- Handling Organisational Impediments
- Planning to facilitate a conflict in a team
- Understanding Team Development
- Setting up the Team Environment
- Creating a Team Kickoff/Startup Agenda
- Characteristics of an Agile Team
- Coaching the Journey toward High Performance
- Handling Conflict and Dysfunction within the Team
- The Coaching Conversation – Coaching for Action
- Mentoring vs. Coaching
- Teaching the Agile Basics and Mindset Shift
- Professional Coaching Skills
- Setting Boundaries for Coaching

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## SUMMARY

This three-day course is for Agile team leaders or aspiring team leaders with a passion for servant leadership and a desire to learn and practise coaching. Relevant roles include Project Managers, Scrum Masters, Iteration Managers, Agile Coaches and aspiring coaches, Product Owners, analysts and anyone with the desire to harness the power of coaching.

## COURSE LEVEL

■ ICAGILE

## DURATION

3-day course

## COST

For prices, refer to [education.assurity.nz](https://education.assurity.nz)

## BOOK ONLINE AT

[education.assurity.nz](https://education.assurity.nz)

# AGILE COACHING

- Mentoring Agile Roles and Transitions
- Conducting the Coaching Conversation

## BOOKINGS & DISCOUNTS

Book and pay online at [education.assurity.nz](https://education.assurity.nz). We offer a 10% discount for early bird bookings made more than one month in advance. We offer discounts for groups of six or more.

## PREREQUISITES

Participants must have completed The Agile Facilitator course before attending Agile Coaching.

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Assurity Education courses are delivered by Assurity Consulting, New Zealand's leading testing, Lean/Agile and DevOps consultancy.

[assurity.nz](https://assurity.nz)  
[education@assurity.co.nz](mailto:education@assurity.co.nz)  
[twitter.com/AssurityNZ](https://twitter.com/AssurityNZ)

### AUCKLAND

Level 6,  
22 Fanshawe Street  
Auckland 1010

PO Box 106 949  
Auckland 1143

t. (64) 9 354 4901

### WELLINGTON

Level 6, Harbour Tower  
2 Hunter Street  
Wellington 6011

PO Box 25 440  
Wellington 6140

t. (64) 4 473 0901

### CHRISTCHURCH

Level 2, The Terrace  
79-81 Cashel Street  
Christchurch 8011

PO Box 25 443  
Christchurch 8140

t. (64) 3 379 9146