

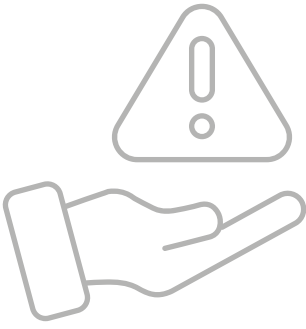


ExMonitoring  
by Assurity

# Proactive digital experience monitoring.

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Too often, service issues go undetected until they disrupt operations or impact customers, eroding trust and delaying critical responses.

**ExMonitoring** by Assurity changes the equation. Delivered securely via the Assurity Cloud, we provide continuous validation and real time insights into system health and customer experience. We proactively track service performance, allowing you to detect business critical failures early, respond faster, and significantly improve overall system reliability.

## The business outcomes: Why IT leaders choose ExMonitoring

- **Higher return on investment:** We extend the value of your existing test automation by reusing those assets for real time production monitoring. This boosts efficiency and reduces duplicated effort between testing and monitoring teams.
- **Proactive issue detection:** Unlike basic uptime monitors, we identify critical failures like degraded service performance, broken integrations, and dropped customer journeys in production before they impact operations.
- **Faster incident response:** Operations teams receive instant alerts the moment predefined thresholds are crossed, enabling rapid intervention and minimising downtime.
- **Real time visibility:** Gain live, continuous insights into actual user experiences. You ensure immediate visibility into operational health to maintain uninterrupted business continuity.

## How we deliver: Strategic, not just tactical

- **Reusing automation assets:** We utilise your continuous automation tools for real time monitoring, creating a seamless bridge between your testing phases and production operations.
- **System health tracking:** We continuously monitor system stability, uptime, and service performance across all environments to prevent disruptions.
- **AI-powered trend analysis:** Stay ahead of system degradations with our strategic AI roadmap. Through a fit-for-purpose approach, we are evolving our monitoring tools so your organisation can leverage emerging AI to deliver deeper insights and perform complex trend analysis.
- **Flexible engagement models:** Whether you need project-based solutions for a specific rollout, on demand access via the Assurity Cloud, or a fully managed long-term partnership, we tailor our approach to your needs.





## Proven success at enterprise scale



**Inland Revenue (IR):** The Assurity Cloud enabled a transformed testing and monitoring approach for New Zealand's largest business transformation. It integrated automated capabilities that accelerated delivery while significantly reducing the ongoing cost of assurance.

“The main benefit was acceleration. We can onboard new parties rapidly by enabling them to self-service with testing. Having the right information makes testing easier for them and us, so both parties win.”

— **Chris Hourigan**, Business Transformation Test Lead, Inland Revenue



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## Why partner with Assurity?

Partnering with Assurity brings the region's leading experts directly into your camp, backed by the global scale of Aspire Systems.

- **Optimised automation:** We uniquely reuse your existing test automation to deliver real time visibility, shifting your operations from reacting to issues to proactively preventing them.
- **Next generation AI firepower:** Gain immediate access to our proprietary Artificial Intelligence wrapper. This provides deeper insights and automated trend analysis to keep your operations one step ahead of potential failures.
- **The Assurity Cloud advantage:** Our secure, independently audited, and government approved platform enables seamless monitoring without the burden of internal infrastructure overhead.
- **Local leadership, global scale:** Get deep, local expertise supercharged by a global technology firm of over 4500 employees through Aspire Systems.
- **Comprehensive solutions:** We offer holistic support across the entire service lifecycle, integrating quality engineering, testing, and production monitoring into a single unified partnership.

**See ExMonitoring in action.** Schedule a demonstration to discover how we can help you proactively safeguard public and customer confidence across your digital estate.

Get in touch [↗](#)

Visit us at [assurity.nz](https://assurity.nz)



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# ASSURITY

Transform with total confidence